

## Notice Concerning the Closing of Elemental Story World

Thank you for using “Elemental Story World”.

We regret to inform you that “Elemental Story World” will end its service provision at 14:00(JST) on January 31 (Fri.).

We deeply apologize for this sudden announcement, which comes not long after the distribution of the game in January 2024.

Refunds for PU coins purchased in-game (unused balance) will be announced later in-game, on the official website, and on various official SNS.

The following schedule will be followed.

The schedule is subject to change.

All product sales will be suspended.

December 27, 2024 (Fri.) at 18:00(JST)

Termination of services

January 31, 2025 (Fri.), 14:00(JST)

Refund period for purchased paid PU coins (unused balance)

January 31, 2025 (Fri.), 14:00(JST) Acceptance begins April 2, 2025 (Wed.), 14:00(JST)

Acceptance ends

Refund Method

To be announced in-game, on the official website, and on various official SNSs after the service ends.

### Notes

#### About refunds

Your account information is required for refunds. Please refrain from deleting your application, account, or data until the refund procedure is completed.

We hope you enjoy “Elemental Story World” for the short time remaining.

#### Marketplace Closing Announcement

Please refer to the Marketplace Announcement.